

Bible Fellowship Church Homes Notifies Residents of Data Security Incident

WHITEHALL, PENNSYLVANIA: FEBRUARY 16, 2022 – Bible Fellowship Church Homes, Inc., dba Fellowship Community (“Fellowship Community”), a faith-based continuing care retirement community located in Pennsylvania, has learned of a data security incident that may have involved personal and protected health information belonging to certain current and former Fellowship Community residents. Fellowship Community has sent notification of this incident to potentially impacted individuals and provided resources to assist them.

On August 6, 2021, Fellowship Community became aware of unusual activity within its network environment. Upon discovering this activity, Fellowship Community immediately took steps to secure its environment and launched an investigation with the assistance of digital forensics experts. The investigation determined that certain Fellowship Community data may have been accessed or acquired without authorization on July 31, 2021, and we began a thorough review of the potentially affected data. This review concluded on February 1, 2022, and revealed that some individuals’ personal and protected health information may have been contained therein. Fellowship Community thereafter worked diligently to gather up-to-date contact information needed to notify all potentially affected individuals.

Fellowship Community is not aware of any evidence of the misuse of any information potentially involved in this incident. However, on February 16, 2022, Fellowship Community provided notice of this incident to the potentially impacted individuals. In so doing, Fellowship Community provided information about the incident and about steps that potentially impacted individuals can take to protect their information. Fellowship Community takes the security and privacy of resident information very seriously and is taking steps to prevent a similar event from occurring in the future.

The following personal and protected health information may have been involved in the incident: names, dates of birth, Social Security numbers, financial account numbers, medical information, and/or health insurance information.

Fellowship Community has established a toll-free call center to answer questions about the incident and to address related concerns. Call center representatives are available Monday through Friday from 9:00 am – 9:00 pm Pacific Time and can be reached at 1-833-783-1443.

The privacy and protection of personal and protected health information is a top priority for Fellowship Community, which deeply regrets any inconvenience or concern this incident may cause.

While Fellowship Community has no evidence of the misuse of any potentially affected individual’s information, it is providing the following information to help those wanting to know more about steps they can take to protect themselves and their personal information:

What steps can I take to protect my personal information?

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC). You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Ave, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.consumer.ftc.gov, www.ftc.gov/idtheft.

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

- *Equifax*, P.O. Box 740241, Atlanta, GA 30374, 1-800-525-6285, www.equifax.com.

- *Experian*, P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, www.experian.com.
- *TransUnion*, P.O. Box 1000, Chester, PA 19016, 1-800-916-8800, www.transunion.com.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your state.

Additional information for residents of the following states:

Pennsylvania Attorney General

Strawberry Square
Harrisburg, PA 17120
attorneygeneral.gov
717-787-3391

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400